



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST.ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE

Ph: 08645-236255, 236722, 9912342142 E-mail: ncpa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in

5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases


STUDENT GRIEVANCES RECEIVED FOR THE YEAR 2017-2018

S.NO	GRIEVANCE DETAILS	GRIEVANCE RAISED DATE	GRIEVANCE SOLVED DATE	PROCESS OF GRIEVANCE RESOLVED
1.	B. Pharmacy new titles of text books are required in Library and request you to enhance the number of book issues	8-10-2017	23-10-2017	New titles are purchased and enhanced the number of books issues to the students.

STUDENT GRIEVANCES RECEIVED FOR THE YEAR 2018-2019

S. No	GRIEVANCE DETAILS	GRIEVANCE RAISED DATE	GRIEVANCE SOLVED DATE	PROCESS OF GRIEVANCE RESOLVED
1.	Tube Light in the Class room of III B. Pharm 106	14-6-2018	16-6-2018	Tube light is arranged in the class room by Maintenance in charge
2	Projector are required in the II B. Pharmacy Class room	16-6-2018	9-7-2018	Projector is fixed in the B. Pharm Class room
3	Black Board in the IV Pharm D Class room is not Visible clearly	7-7-2018	11-7-2018	New Black board is arranged in the class
4	Project issues	21-7-2018	22-7-2018	Class in charge counseled the student and handled the project
5	Postpone of Sessional Exams for Pharm D I yr due to incompletion of	7-12-2018	10-12-2018	Meeting was conducted to Pharm D I year staff to sort out the problem of postponed the




PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR DI., A.P



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST.ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE

Ph: 08645-236255, 236722, 9912342142 E-mail: ncpa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in

	the syllabus			internal exams about one week
--	--------------	--	--	-------------------------------

STUDENT GRIEVANCES RECIEVED FOR THE YEAR 2019-2020

S.NO	GRIEVANCE DETAILS	GRIEVANCE RAISED DATE	GRIEVANCE SOLVED DATE	PROCESS OF GRIEVANCE RESOLVED
1.	Provide water in Third floor of Nirmala block	19-8-2019	26-8-2019	Water cooler was arranged in third floor of Nirmala Block
2	Increase the number of Computers in Library	21-8-2019	11-9-2019	Number of Computers are increased in the library based on students need
3	Requirement of sitting tables in III B. Pharmacy class room	12-9-2019	16-9-2019	Maintenance committee arranged the necessary tables as per the requirement

STUDENT GRIEVANCES RECIEVED FROM THE YEAR 2020-2021

S.NO	GRIEVANCE DETAILS	GRIEVANCE RAISED DATE	GRIEVANCE SOLVED DATE	PROCESS OF GRIEVANCE RESOLVED
1.	Volley Ball court net repair (net is required)	10-2-2020	16-2-2020	New Net was issued to play Volley Ball
2	Sports material are needed (Cricket balls, Shuttle bats, cocks)	11-2-2020	16-2-2020	Purchased and made available at Sports room.
3	Ground arrangements for sports	15-2-2020	16-2-2020	Maintenance committee made the necessary arrangements to play games and sports



CA R. Sankar
PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR DI., A.P



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST.ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE


Ph: 08645-236255, 236722, 9912342142 E-mail: nepa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in

4	Transport required in Guntur route	2-9-2020	2-9-2020	Transportation to the Guntur city is difficult to arrange. Since less number of students are opting for College Bus facility. However Government Bus Pass facility is provided.
5	Xerox machine print not clear need to repair	7-9-2020	18-9-2020	Xerox machine was repaired
6	Projectors required in II Pharm D	28-9-2020	5-10-2020	Projectors are arranged
7	Provide Drinking water in second floor	26-10-2020	9-11-2020	Water fridge is arranged in second floor
8	Library books – New titles are required for Pharm D course	19-1-2021	15-2-2021	Purchased and provided new titles and volumes in library for Pharm D courses

STUDENT GRIEVANCES RECIEVED FROM THE YEAR 2021-2022

S.NO	GRIEVANCE DETAILS	GRIEVANCE RAISED DATE	GRIEVANCE SOLVED DATE	PROCESS OF GRIEVANCE RESOLVED
1.	Wash rooms are not cleaning properly	14-07-2021	17-07-2021	Assigned work to Housekeeping employees to maintain cleanliness in Washrooms.
2	Grievance on Canteen food	25-07-2021	27-07-2021	The tasty food is prepared and served in Canteen
3	Provide Sanitary napkins at campus	20-09-2021	19-02-2022	Sanitary Napkin Vendor Machine was purchased and provided to the students.
4	Fans and Lights repair in the Class room	10-02-2022	13-02-2022	Fans and Lights are repaired and arranged by Maintenance committee.




PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR DI., A.P



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST.ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE

Ph: 08645-236255, 236722, 9912342142 E-mail: nepa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in

WOMEN GRIEVANCES RECIEVED FOR THE YEAR 2017-2018

S. No.	Women Redressal	Sexual Harassment	Problem solving	Time taken to resolve the problem
1	Wi-Fi facility	Nil	Provided Wi-Fi facility for every Block.	5 days
2	Sanitary Napkin Disposal	Nil	Arranged incinerators for Sanitary Napkin Disposal.	10days

WOMEN GRIEVANCES RECIEVED FOR THE YEAR 2018-2019

S. No	Women Redressal	Sexual Harassment	Problem solving	Time taken to resolve the problem
1	Dedicated parking slot for women	Nil	Arranged a separate parking Slot for women.	10 days
2	Proper maintenance of washrooms	Nil	Renewed the washrooms with proper Maintenance.	15days

WOMEN GRIEVANCES RECIEVED FOR THE YEAR 2019-20

S. No	Women Redressal	Sexual Harassment	Problem solving	Time taken to resolve the problem
1.	Transportation problem	Nil	Provided Transport facility for particular Places.	20 Days
2.	Lighting problem in the wash rooms	Nil	Provided lights for proper Lighting.	10 Days



SARASWATI
PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR DI., A.P



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST.ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE

Ph: 08645-236255, 236722, 9912342142 E-mail: ncpa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in


WOMEN GRIEVANCES RECEIVED FOR THE YEAR 2020 - 21

S. No	Women Redressal	Sexual Harassment	Problem solving	Time taken to resolve the problem
1.	Availability of Sanitary Napkins	Nil	Arranged Vending Machine Within the Washrooms	30 Days

WOMEN GRIEVANCES RECEIVED FOR THE YEAR 2021 - 22

S. No	Women Redressal	Sexual Harassment	Problem solving	Time taken to resolve the problem
1.	Sanitizers problem in Girls washrooms	Nil	Arranged Sanitizers in Girls washrooms.	02 Days
2.	First aid medicines for women sickness	Nil	Provided all the required medicines for women sickness.	02 Days




PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR DI., A.P



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST.ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE

Ph: 08645-236255, 236722, 9912342142 E-mail: nepa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in



PROVIDED WATER FACILITY IN EACH FLOOR OF UG & PG BLOCK (2017 - 18)



PROVIDED WATER FACILITY IN EACH FLOOR (2017 - 18)



CA R. Sankar
PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR DI., A.P



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST.ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE

Ph: 08645-236255, 236722, 9912342142 E-mail: ncpa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in



PG BLOCK - RENEWED WASH ROOMS (2017 - 18)



PROVIDED WI-FI FACILITY IN ALL THE BLOCKS (2017-18)



SARASWATI
PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR DI., A.P



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST.ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE

Ph: 08645-236255, 236722, 9912342142 E-mail: nepa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in



INCINIRATOR (SANITORY NAPKINS) IN GIRLS WASH ROOMS (2017-18)



CA R. Sankar
PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR Dt., A.P



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST. ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

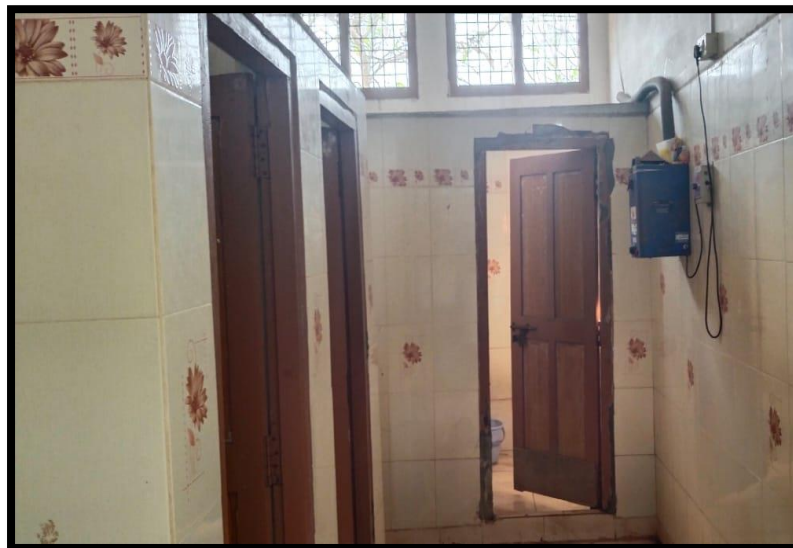
Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE

Ph: 08645-236255, 236722, 9912342142 E-mail: ncpa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in



SEPARATE PARKING FACILITY FOR GIRL STUDENTS (2018-19)



RENEWED WASHROOMS AND ARRANGED WASHROOMS IN BOTH PG AND UG BLOCKS (2018-19)



CA R. Sankar
PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR DI., A.P



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST.ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE

Ph: 08645-236255, 236722, 9912342142 E-mail: nepa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in



TRANSPORTATION FACILITY FOR ALL THE ROUTES SURROUNDING TO OUR COLLEGE (2019-20)



LIGHTING ARRANGEMENTS IN GIRLS WASH ROOMS (2019-20)



CA R. Sankar
PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR DI., A.P



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST.ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE

Ph: 08645-236255, 236722, 9912342142 E-mail: nepa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in



VENDING MACHINE ARRANGED IN GIRLS WASH ROOMS PG BLOCK (2020-21)



CA R. Sankar
PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR Dt., A.P



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST.ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE

Ph: 08645-236255, 236722, 9912342142 E-mail: ncpa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in



VENDING MACHINE ARRANGED IN GIRLS WASH ROOMS PG BLOCK (2020-21)



CA R. Sankar
PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR Dt., A.P



NIRMALA COLLEGE OF PHARMACY

(A UNIT OF CATECHIST SISTERS OF ST.ANN'S, HYD)

ATMAKURU (Village), Mangalagiri (M), Guntur Dist-522503, A.P, India.

Approved by AICTE & PCI New Delhi & Govt. of A.P, Affiliated to SBTET & A.N University, Guntur

Accredited by NAAC & Approved under UGC 2f & 12b and Approved Institutional Innovation Council by AICTE

Ph: 08645-236255, 236722, 9912342142 E-mail: nepa_csagp@yahoo.co.in Web site: www.ncpacsag.ac.in



VENDING MACHINE ARRANGED IN GIRLS WASH ROOMS (PG BLOCK) (2020-21)



CA R. Sankar
PRINCIPAL
NIRMALA COLLEGE OF PHARMACY
ATMAKUR VILLAGE,
MANGALAGIRI, GUNTUR Dt., A.P